

MIE Consumer Dispute form

MIE Dispute reference number: **MIE** _____

Expected date of completion: _____

CONSUMER PERSONAL INFORMATION

| | |
|-------------------------|--|
| Name | |
| Surname | |
| Maiden surname | |
| ID number | |
| Cellphone number | |
| Work number | |
| Email Address | |
| Postal Address | |

1. NATURE OF DISPUTE

Please indicate the type of the dispute by ticking the appropriate box below:

| | |
|--------------------------|--------------------------|
| 1. 1 Credit Check | <input type="checkbox"/> |
|--------------------------|--------------------------|

Kindly confirm the nature of the credit dispute:

| | |
|----------------------|--------------------------|
| Account | <input type="checkbox"/> |
| Judgement | <input type="checkbox"/> |
| Admin Order | <input type="checkbox"/> |
| Sequestration | <input type="checkbox"/> |
| Consent | <input type="checkbox"/> |

Please provide details of your dispute:

| | |
|---------------------------|--------------------------|
| 1.2 Criminal Check | <input type="checkbox"/> |
|---------------------------|--------------------------|

Kindly confirm the nature of the dispute:

| | |
|---|--------------------------|
| I have no criminal conviction | <input type="checkbox"/> |
| Criminal conviction is incorrect | <input type="checkbox"/> |
| Criminal conviction has since been removed | <input type="checkbox"/> |
| Consent | <input type="checkbox"/> |

Please provide details of your dispute:

Managed Integrity Evaluation (Pty) Ltd

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Jean Park Chambers, Building 2, 252 Jean Avenue, Centurion, 0157 | PO Box 525, Irene, South Africa, 0062

Reg no: 2003/016541/07

www.mie.co.za

Directors: V Pather, ML Pydigadu

| | |
|---------------------------------------|--|
| 1.3 Qualification Verification | |
|---------------------------------------|--|

Kindly confirm the nature of the dispute:

| | |
|----------------------------------|--|
| Matric verification | |
| Degree Verification | |
| Short course verification | |
| Consent | |

Details of the Qualification being disputed:

Qualification Name: _____

Year Awarded: _____

Educational institution: _____

Please provide details of your dispute:

| | |
|---------------------------------|--|
| 1.4 Employment Reference | |
|---------------------------------|--|

Kindly confirm the nature of the dispute:

| | |
|-------------------------------------|--|
| Confirmed employment details | |
| Referee details | |
| Other | |
| Consent | |

Details of the Employment Reference being disputed:

Company Name: _____

Employment dates: _____

Please provide details of your dispute:

| | |
|-------------------|--|
| 1.5. Other | |
|-------------------|--|

Please provide details of your dispute:

2. SUPPORTING DOCUMENTATION

Please indicate what supporting documentation are attached by ticking the appropriate box below:

| | |
|-------------------------------|--|
| ID | |
| Power of Attorney | |
| Qualification certificates | |
| Proof of payment | |
| Court order / order documents | |
| Copy of CV | |
| Other | |

3. COMMUNICATION

Please indicate as to how you want to be contacted on the outcome of the investigation:

| | |
|-------|--|
| Email | |
| Phone | |

A signed Power of Attorney document and completed Dispute Form are to be submitted to disputes@mie.co.za along with all supporting documentation. If supporting documentation is not attached, the consumer will be notified and requested to provide the information with 7 **days** in order for dispute to be investigated, failing which the dispute will be closed.

In compliance with the National Credit Act 34 of 2005 [NCA], MIE commits to resolve your dispute within 20 business days. If you are dissatisfied with the outcome of this investigation, please contact the Credit Ombud for further assistance on 0861 66 2867 or www.creditombud.org.za to lodge a complaint.

Signature: _____

Date: _____