

View in web browser



MIE NOTICE

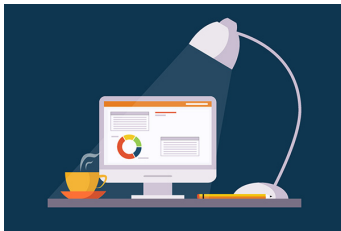
25 March 2020



Dear Business Partners, Colleagues and Friends

It is a week since the South African Government declared the coronavirus pandemic a national disaster, and a week since President Ramaphosa impressed upon us, as a nation, that “we have to change”. In the President’s address on Monday 23 March 2020, he stated that “immediate, swift and extraordinary action is required”.

In preparation for the enforced nation-wide 21-day lockdown with effect from midnight on Thursday 26 March 2020, MIE has taken swift and extraordinary action, by equipping the entire MIE staff complement with the necessary facilities to work remotely.



Services & Turn-around Times (SL)

MIE would like to assure you that its considerable capacity and infrastructure will allow us to continue providing you with most of your Vetting requirements, so that you in turn are able to continue with your business, thereby mitigating the inevitable economic impact of this disease.

Services that require physical interactions such as the capturing of Criminal by AFIS checks will be negatively impacted – note that all MIE Fingerprint Zones will close Thursday 26 March 2020, if not already indicated as closed.

As for the supply of all other services, MIE cannot guarantee any Services Levels during the lockdown period but will continue to supply as it becomes available.

We can all be enormously grateful that our President has taken such decisive action in the face of the COVID-19 pandemic. His entreaty to us as a nation to be courageous, patient, to show compassion and to never despair, resonates in the hearts of the majority of South Africans.

MIE stands firm in its commitment to your organisation.

Be safe, God bless.

The MIE Team

Please contact MIE on 012 644 4000 or info@mie.co.za should you have any questions or require additional information.



WE GIVE YOU THE FULL PICTURE