



Reference number: AfsE 04/03/16
18 March 2016

STATUS REPORT: DELAY IN THE RETURN OF PREVIOUS CONVICTION REPORTS

Dear Afiswitch Customer,

Further to our previous correspondence, dated 8 February 2016 (Delay in the return of Previous Conviction Reports), Afiswitch regrets to inform you that the status quo in the turnaround time of the previous conviction reports by the SAPS is unchanged.

The SAPS and Afiswitch have been working tirelessly in finding a workable solution which will not only address the turnaround time of the previous conviction reports, but ensure that we deplete the backlog in the shortest possible time. Although we are convinced that we have found a workable solution, it can only be introduced once it has been reviewed and approved by SAPS senior management.

Detail regarding the solution will be communicated as soon as approval has been obtained. SAPS senior management will review the proposal this week and do we trust that the solution will be approved before COB next week.

Yet again, please accept our sincere apology for the delay and the inconvenience it is causing, but it is unfortunately due to circumstances beyond our control.

Please don't hesitate to contact us should you require more information.

Yours faithfully



J.S. PIENAAR

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