



9 July 2015

O/Ref: AFSP/PI/30/06/15/11

Dear Valued Customer,

### **INCREASE IN THE AFISWITCH FINGERPRINT BACKGROUND CLEARANCE SEARCH FEE**

Afiswitch would like to thank you for your loyal support and we look forward to continue doing business with you.

Notwithstanding the annual rate of inflation and continuing increases in operating expenses we do our best to keep our prices equitable without compromising on the quality of our service. While we have made every effort to avoid increasing the price of our service since the implementation thereof in 2007, we are no longer able to absorb all the continuing escalation of operating expenses and the change in prices due to the rate of inflation.

In May 2014 Afiswitch migrated to a dedicated Automated Fingerprint Identification System (AFIS) to enhance service delivery, address user demands and to negate the adverse effects of sharing a system, or competing with the SAPS priorities. Afiswitch has also recently completed a backend technology refresh during which legacy technologies had been replaced with newer technology to reduce operational cost. The use of advanced technology also enables Afiswitch to soon release the Afiswitch Premium Service which will allow our customers to submit priority searches and receive a result within 8 hours. We will soon notify you in writing of the details of the Afiswitch Premium Service.

The price increase will come into effect from 1 November 2015, or on the date of publication in the Government Gazette should the prices not have been gazetted by 1 November 2015.

Please do not hesitate to contact us should you require more information or if you prefer to discuss.

Yours faithfully,

A handwritten signature in black ink, appearing to read "J. S. Pienaar", is written over a horizontal line.

**J. S. PIENAAR**

**MANAGING DIRECTOR: AFISWITCH (PTY) LTD**

---

Afiswitch (Pty) Ltd  
T +27 12 679 2900 | F +27 12 679 2947  
Lower Ground (-1), 267 West Avenue, Centurion, 0157 | PO Box 7207, Centurion 0046  
reg no. 2001/023465/07 | a member of the EOH Group of Companies  
[www.eoh.co.za](http://www.eoh.co.za) | [www.afiswitch.com](http://www.afiswitch.com)

Directors: A Behbot, JW King, V Muramadi, JS Pienaar