



21 November 2017

O/Ref: AFSP/21/11/17/01

Dear Valued Customer,

CRIM/AFIS SYSTEM SHUTDOWN: 21 TO 27 NOVEMBER 2017

The SA Police Service (SAPS) has notified Afiswitch this morning of a scheduled shutdown of the SAPS Automated Fingerprint Identification System (SAPS AFIS) and the Criminal Record System (CRIM) for the synchronisation of the databases (Please see the attached SAPS letter).

The SAPS shutdown will commence on Tuesday, 21 November 2017 at 16:00 and the systems will be fully operational on Monday, 27 November 2017 at 06:00.

Although Afiswitch will not be able to upload searches to, or retrieve results from the SAPS AFIS and CRIM systems from 16:00 on Thursday, 23 November 2017, Afiswitch customers can continue to upload searches to the Afiswitch system as usual. Depending on the time it takes to complete the synchronisation the start-up of the systems will commence on Sunday, 26 November 2017 from 16:00.

Please accept our apologies for the inconvenience the shutdown may cause but it is unfortunately due to circumstances beyond our control.

Please do not hesitate to contact us should you prefer to discuss.

Yours in service,

A handwritten signature in black ink, appearing to be "J.S. Pienaar", written over a horizontal line.

J.S. Pienaar
Managing Director: Afiswitch (Pty) Ltd