



Chronicle

April 2014

Greetings!

2014 is well underway and as MIE embarks on its 26th year, hold onto your hats!!!

The glitz and the glam of the MIE service is set to continue like never before!

Whilst they say that 2014 is 20-for-Me, we believe that it is 20-for-MIE!



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MIE Goes Mobile With MIE Touch



In the last quarter of 2013, MIE was proud to announce the release of the **MIE Touch**, the first Mobile Application for Background Screening. Watch this space in 2014 for functionality enhancements to this Mobile Application.

This is a friendly reminder to visit the App Store, search for **MIE Touch** and download to your mobile device for FREE!

Visit the App Store now, search for **MIE Touch**. Alternatively, click on the appropriate link below

[MIE Touch for Apple devices](#)

[MIE Touch for Android devices](#)



National Credit Act: MIE Audits

As a registered Credit Bureau, MIE is bound by the provisions of the National Credit Act and its Regulations. For those Clients who submit credit check requests this means that written consent forms for ALL submissions must be in the possession of your company and available upon MIE's request. MIE conducts NCA audits bi-annually and your company may be selected to undergo this audit.

Compliance with the NCA requires that the following criteria be met:

- The latest MIE Indemnity Form should be completed and signed by the vetted candidate.
- The reason for the request should be indicated when submitting the request.
- Candidate consent forms must be submitted to MIE upon request.

Strict conformance to the above will eliminate the possibility of stringent penalties that may otherwise be imposed by the NCR.

Do you have the latest version of SmartScreen®? Here's why you should seriously consider an update!

In an effort to enhance and simplify processes for our clients, the following new features were released in 2013:

- Upon logging onto SmartScreen® a dialog pop-up informs you of any important notifications. The agent has the option to read these notifications immediately or later at a more convenient time.
- In line with the PoPi Act, each and every request captured on SmartScreen® now requires either the candidate's e-mail address or contact number.
- By right-clicking on a completed request, a selection can be made for the MIE PDF report to be sent to the logged-on User.
- A request can be cloned for re-submission in the Sent Items folder, without having to re-capture information thereby saving you time.
- A new type called "Approved Fingerprint" has been added, allowing clients to enquire if MIE has record of good quality fingerprints on a specific candidate (consent from the candidate is required).

Listed above are just **some** of the improvements made during 2013. MIE urges you to ensure that you have downloaded the latest version of SmartScreen®.

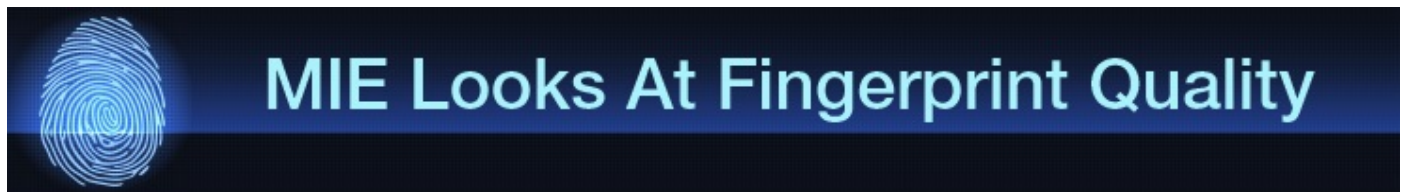


ASISA To Be Discontinued

ASISA, the Association for Savings & Investment South Africa notified MIE that the S-Reference system will be discontinued from the 1st of April 2014.

The S-Reference is a system of self-regulation within the long-term insurance industry whereby the industry and the public at large are protected from persons who are not fit and proper to engage. Due to the creation of Debarments, provision for which is made in the FAIS Act, the S-Reference system is no longer essential.

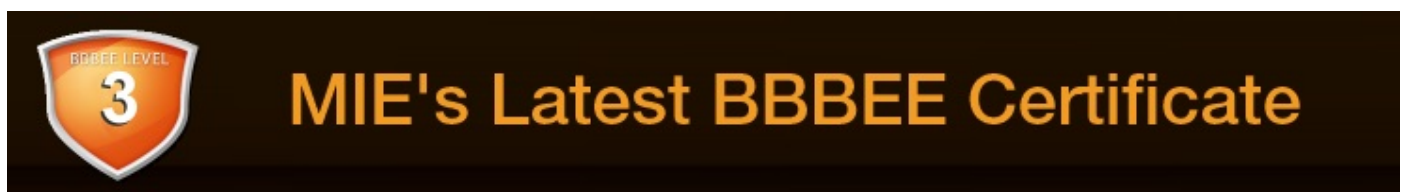
Please note that from the 1st of April MIE will no longer be able to supply your organisation with this product as all S-Reference information on individuals has now expired and the data is no longer available from the Life Office Association.



MIE Looks At Fingerprint Quality

During the second half of 2013, MIE identified the need for Quality Assurance and the enforcement of AFIS Compliance on fingerprints submitted for Criminal by AFIS Checks. The objective of the AFIS Compliance Report is to highlight common mistakes made by agents, remedy these mistakes thereby ensuring the return of accurate results from the SAPS AFIS. Incorrect capturing of fingerprints not only compromises the integrity of results returned from the SAPS database but also over-populates the Fingerprint Hosting Database with poor quality prints which cannot be utilised again.

For more details please contact the Marketing Division.



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