

EXTRA EXTRA! READ ALL ABOUT IT!

In July 2012 it will be one year since AFIS was officially launched. Through our slick implementation and your speedy response time, the switchover from ink to digital has been silky smooth.

Even the most well-oiled machine, however, will sometimes falter and stall. We always make allowances for system issues, but nothing could have prepared us for the slow-down in the turnaround times of AFIS during January and February 2012...

We know that you were caught in the outside lane during this time trial and we would like to thank you for demonstrating both patience and resilience throughout this challenging period.

The system has now been completely restored, so pop the clutch, drop her into neutral, slide it into 2nd and enjoy the ride!

PRE-AUTHORISATION OF SUPPLIER FEES

In the past, whenever there were additional supplier fees MIE would send out an authorisation email. However, we understand that you are not always at your desk to respond to such requests and that this, in turn, can delay the turnaround time.

It is for this reason that you are now able to give MIE authority to proceed with any additional supplier costs. This 'pre-authorisation of supplier fees' can be done in 2 ways:

1. Capped to an amount of your choice: for instance all additional fees below R200
2. Authorised for certain suppliers: for instance all additional fees pertaining to the Department of Education

Please contact your MIE Account Manager today to set this up.

LET YOUR FINGERS DO THE WALKING

Did you know that MIE offers a facility that allows you to capture and store fingerprints in a secure, remote and dedicated location? Welcome to the world of Fingerprint Hosting, it is as simple as ABC:

- A. Capture the fingerprints of all your candidates via SmartScreen™
- B. Send the fingerprints via SmartScreen™ to MIE for safe-keeping and storage
- C. Log in and retrieve the stored fingerprints from anywhere in the world using SmartScreen™

Through this simple process your fingerprints are now both *safe* and *mobile*. If you happen to lose your computer the fingerprints will remain. Further, if Joe Soap loads the fingerprints in Cape Town, then his brother John Doe can view them in Johannesburg. No printing, no dirty hands, no courier fees and no frills. It is new, safe, green and, what's more, FREE!

IS YOUR MSO MIE-REGISTERED?

We have noticed that some clients are capturing fingerprints on MSO machines that were not bought through MIE, and are therefore not registered to MIE at Ideco.

We would just like to make you aware that fingerprints captured on MSOs that are not registered with MIE cannot be processed by our system, and **will not return a result**. Should you have bought your MSO from anyone other than MIE, please contact our Biometrics Division urgently to check that your MSOs are registered, and to register them with us if they are not.

MIE, AS ALWAYS, IS GROWING

Through innovation, inspiration and a bit of elbow-grease we have developed a range of new product options:

Now Available	What's in it for me?
Residence and work permit verification	MIE is now able to verify all permanent and temporary permits/residencies and confirm all the different types of work permits
PSIRA verification	We can now confirm a registration with the Private Security Officers Regulatory Authority (PSIRA)
Firearm information	<p>MIE will be able to establish:</p> <ul style="list-style-type: none"> • Whether a candidate has applied for a Firearms Competency Certificate • If the application was approved or refused, and • If approved, for which type of firearm(s) as well as the validity period <p>In addition, MIE can also provide information regarding the following:</p> <ul style="list-style-type: none"> • Firearm(s) licensed in the candidate's name • Details of the firearm(s), and • Period of validity of the license(s)
Voter registration status	MIE can establish a person's South African voter registration status
Institution accreditation	A handy tool for determining if the Tertiary qualification claimed by a candidate was acquired through an accredited institution

MIE ON-THE-GO

In order to ensure that you have access to benefit from 'Fingerprint Hosting' and 'pre-authorisation of supplier fees', please ensure that you install the latest SmartScreen™ version.

Version 28 of SmartScreen™ comes with the following new features:

- **New Alerts:** this function alerts you to all new notifications that have been sent to you since you last logged in
- **Update your SmartScreen™ profile**
- **Mobile communication capability:** this function will allow you to receive urgent notices from MIE whilst you are on-the-go

For instant access to all the new features, simply go to www.smartscreen.co.za to download version 28 of SmartScreen™.

For assistance with any other verification-related matters, please contact your MIE Account Manager or the MIE Contact Centre on 012 644 4000.

WINTER IS UPON US! STAY WARM, SAFE AND VERIFIED WITH MIE ! UNTIL NEXT TIME!